IMSWorkX Announces Rich Feature Set to

Enhance the Voice Messaging Experience

IMSWorkX Unified Voice Messaging Platform Adds Advanced Usability Features

March 12, 2013 – Rochester, NY, USA – IMSWorkX, Inc., an innovative technology company delivering leading edge software Service Delivery Platforms, Service Creation Environments, for telecoms and M2M applications, backed by comprehensive application hosting and support services has today announced significant enhancement to its Unified Voice Messaging platform.

Now the IMSWorkX Unified Voice Messaging application goes far beyond a regular dedicated, keypad accessed voice mail service by converging voice mail with email, text, and web interfaces.

This voice messaging solution for SIP-enabled VoIP enterprise and service provider networks now provides the following features.

- access a voice mailbox from any telephone using DTMF menus

- retrieve messages using an integrated web portal

- send messages to subscriber-specified email accounts

- choose from multiple greetings

- return calls from within voice messaging

- mark messages as urgent

- use audio controls to playback, fast forward, and rewind messages

- multi-language support (per-user, over 20 languages supported)

"This release is an important milestone for IMSWorkX", explains Dan Knopp, head of Application Development for IMSWorkX Unified Messaging product line. "Voice messaging users are requiring ever more sophisticated ways to retrieve messages and IMSWorkX now addresses this need by offering voice retrieval by telephone, email, and via a secure web portal".

Many would–be enterprise users of voice messaging are put off by the high cost of traditional solutions and therefore are unable to realize the corporate benefits and inherent organizational efficiencies that can be delivered by voice messaging.

The IMSWorkX solution addresses this, for example by providing an unlimited number of mailboxes at no additional cost. This alone is a price-point changing and game-changing concept in the industry.

For enterprise users this release now positions IMSWorkX to be able to provide feature rich, cost effective voice messaging solutions to replace existing, high OPEX deployments and also to deploy new systems quickly and affordably.

IMSWorkX, Inc., a Delaware corporation, delivers high quality, high availability Service Delivery Platforms and other NGN network technologies and solutions for use in "IP everywhere" networks. This includes the XpressWorkX Service Delivery Platform, XpressWorkX Service Creation Environment and fully managed hosted environments together with the capability to provide ready to deploy NGN applications and rapid custom application development options. IMSWorkX is headquartered in Rochester NY, USA with its EMEA regional operations based in Oxford, UK.

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